AmeriHealth Caritas Pennsylvania
Community HealthChoices
8040 Carlson Road, Suite 500
Harrisburg, PA 17112

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The updated 2026 AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC) Provider Manual is now available online.

April 30, 2026

AmeriHealth Caritas PA CHC announces the availability of the 2026 Provider Manual.

Examples of updates and changes include topics such as:

- LTSS Covered Services: Updated TeleServices to include Nutritional Consultation.
- Services Requiring a Referral: Added Doula services.
- Out-of-Plan Referrals: Updated prior authorization requirements.
- Service Requiring Prior Authorization: Updated services to include Acupuncture and Select Home Infusion Therapies, deleted Cardiac and Pulmonary Rehabilitation. Updated DME to include Select DME under $750.
- Nursing Facility Covered Services: Added how providers can submit prior authorization via NaviNet.
- Reporting a Critical Incident: Updated to clarify requirements around identifying the incident and the discovery date of the incident.
- Medical Record Retention Responsibilities: Updated the amount of time medical records must be preserved and maintained.
- Added new sections:
    - Concurrent Care Review
    - Emergency Services Provided by Non-Participating Providers
    - Balance or Surprise Billing
    - High-Cost Gene Therapy
    - SIU Dispute

For the complete list of the 2026 manual updates and changes, and to access the manual in its entirety, visit the provider center at: www.amerihealthcaritaschc.com → For Providers → Provider manual and forms.