

To: AmeriHealth Caritas Pennsylvania/AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC)/AmeriHealth Caritas VIP Care Dental Providers

Date: June 27, 2024

RE: Training Sessions for the DentaQuest Transition

As you are aware, effective August 1, 2024, AmeriHealth Caritas PA, AmeriHealth Caritas PA CHC, AmeriHealth Caritas VIP Care are transitioning dental claims administration to DentaQuest, LLC, a Sun Life Financial US company. Your existing Dental Account Executives will continue to service your office.

To prepare you and your staff for this transition, we are inviting and strongly encouraging you to attend an educational training session hosted by DentaQuest. These training sessions will cover:

- How to register for and navigate in the DentaQuest Provider Web Portal
- Claims
- Authorizations
- Electronic Funds Transfer
- Question and Answer session

Sign up for either of the two sessions by visiting: <https://www.surveymonkey.com/r/VCZVCFR>

Session 1: Tuesday, July 9, 2024	Session 2: Tuesday, August 13, 2024
<ul style="list-style-type: none"> • Time: 11:00 AM – 12:00 PM • Call in (audio only): 929-235-8420 • Phone conference ID: 956 959 278# • Meeting link: https://tinyurl.com/AmeriHealthCaritasPA0709 	<ul style="list-style-type: none"> • Time: 12:00 PM – 1:00 PM • Call in (audio only): 929-235-8420 • Phone conference ID: 239 039 137# • Meeting link: https://tinyurl.com/AmeriHealthCaritasPA0813 

If unable to attend, you can access the training documents after the training sessions have been completed at www.amerihealthcaritaspa.com → Providers → Resources → Dental Program.

If you have any questions, please contact your Dental Account Executive or if you have specific questions about the training session, please contact PAProviderEngagement@DentaQuest.com.