

To: AmeriHealth Caritas Pennsylvania Community HealthChoices (CHC) Home- and Community-Based Services (HCBS) Providers

Date: April 24, 2025

Re: 2025 HCBS Provider Claims Filing Instructions available online

AmeriHealth Caritas Pennsylvania CHC is pleased to announce that the **2025 HCBS Provider Claims Filing Instructions** are now available online.

Some important updates:

- Information on Availity as a clearinghouse choice and contact information
- Updated to Change Healthcare to Optum/Change Healthcare
- Changes to disputes and appeals addresses

To access the 2025 HCBS Provider Claims Filing Instructions simply navigate to the provider center at: www.amerhealthcaritaschc.com → **For Providers** → **Claims and billing** → **Claims filing instructions for HCBS providers**.

If you have questions about this notice, please contact AmeriHealth Caritas Pennsylvania CHC Provider Services at **1-800-521-6007** or your Provider Account Executive.